

UCS Updates Policy

Summary

Updates are an important component to maintaining computer security; many security vulnerabilities can be mitigated through regular updates. Therefore, it is necessary for UCS to regularly apply updates to campus computers to decrease risk.

Procedure

Both Windows and Apple computers will be updated weekly, or more frequently as needed.

Maintenance Window:

Nightly from 10:00pm to 5:00am

Many updates require that the computer be rebooted before they will be applied. As this can be disruptive in a normal work day, it will only occur during our planned nightly maintenance window. Please save any open work before leaving campus, as a reboot will clear the desktop of any opened documents or browsers.

Lab and Smart Classroom computers will be rebooted every night.

Faculty and staff computers will be rebooted at variable times within the maintenance window, since this is dependent on both Microsoft's and Apple's update schedules.

Recommendations

- 1) To prevent data loss, always save your work (preferably to your H: or I: drive) before you leave
- 2) To ensure updates are applied and do not interfere with your normal work day, please leave your computers on nightly*

(*Note: In the past, we have asked users to turn off computers when leaving for the day, to prevent against ransomware attacks. Since then, we have acquired security software that works to mitigate ransomware and other such attacks. It is now recommended that you leave your computer on).