

Show Attendee Requirements

Effective Sept. 15, 2021, Western Oregon University's Division of Creative Arts has established its <u>COVID Mitigation Plan for Live Events</u>, to ensure the safe and successful return and continuation of live performances at WOU.

All Attendees

- must wear a mask at all times in accordance with CDC and state guidelines for indoor gatherings. All masks must completely cover the nose and mouth and comply with CDC guidelines for acceptable face coverings.
- If you do not have a mask, one will be provided to you at the door.

Attendees Over Age 12

- must provide a matching photo ID with one of the following:
 - proof of vaccination against COVID-19 showing two dated vaccinations taken 14 days or more before the event; booster shots are not required. Proof of vaccination must be in the form of a vaccine card or record or a photo of a vaccine card or record.
 - proof of a negative result for a COVID-19 test taken within 72 hours of the show.
 Proof of a negative test result may be in printed or digital format. Tests must be a SARS- CoV-2 viral test; no home tests will be accepted.

Attendees Aged 12 and Under

• are not required to show photo ID, but must present one of the forms of proof outlined above.

These safety measures were created with the health and wellbeing of our students, artists, event employees and volunteers, production staff, audience, and the community in mind. If the level of community transmission changes, these requirements may be lifted or altered. Due to the often-changing public health environment, all rules and guidelines are subject to change. You can play a part in decreasing COVID-19 transmission levels in our community; wear a mask, get vaccinated, and stay safe.

SFAS Exchange/Refund Policy

If you are unwilling or unable to meet the requirements above, or cannot attend for some other reason, tickets can be exchanged into a performance later in the season if done so at least 48 hours in advance of the show; there are no refunds if a performance takes place. Should a performance need to be canceled, ticket proceeds will be refunded or donated back to SFAS based on ticket holder preference; if no preference has been communicated within 90 days, ticket proceeds will default to a charitable contribution. To request an exchange prior to a performance or to express preference after a performance has been canceled, contact the SFAS box office at 503-838-8333.