



Manager of Operations

Recruitment #: S2552
Review Date: Open | Open until filled
Department: College of Liberal Arts & Sciences
Salary Rate: \$61,658 - \$72,538

About Western Oregon University:

Western Oregon University is a regional public, mid-sized university – committed to changing lives, strengthening communities and transforming our world. Located in Monmouth, the heart of Oregon's lush Willamette Valley, WOU is about 20 minutes from Salem, the state's capital and about 75 minutes from Portland, the state's cultural hub.

Western is one of Oregon's oldest public institutions of higher education and was incorporated into the state system as a teacher training institution in 1882. The university offers undergraduate and graduate degrees in arts and sciences, education and professional areas. It's known for small class sizes, a focus on sustainability and a diverse liberal arts education in a student-centered environment. Western is an emerging Hispanic Serving institution, with over 40% of undergraduates being students of color.

Position Summary:

Under the administrative direction of the Dean, the Manager of Operations provides management-level leadership and essential counsel to the Dean and Associate Dean in managing the college's budget and personnel. This position works in partnership with the Dean and Associate Dean to solve emergent problems and manage and report on the college's budgets, faculty workload plans, payroll and hiring processes, and academic course scheduling. This position also supervises the administrative program assistants (APAs) and other administrative staff in the college, serves as liaison between the Dean's Office and other University offices, and reviews requests to ensure institutional policy is followed and records are appropriately maintained.

[Click here](#) for the complete position description which includes knowledge areas and preferred qualifications.

Required Qualifications: Please ensure your application materials clearly demonstrate how you meet the following:

- High School Diploma or equivalent (GED)
- Completed post-high school coursework in Business administration, Accounting, Finance, Management, or related fields
- Progressive experience in higher education administrative roles, supporting academic operations and institutional goals, 3–5 years
- Supervisory experience, including conducting performance evaluations and providing structured feedback, 1–2 years
- Hands-on experience with university financial and human resource systems (e.g., budget tracking, payroll, and hiring processes), 1–2 years
- Skilled in generating reports and conducting data analysis; familiar with tracking faculty workload and academic reporting requirements, 1–2 years
- Solid understanding of academic policies and procedures, including curriculum governance and compliance standards, 1–2 years
- Experience managing complex budgets, including forecasting, expense reconciliation, and resource allocation, 6–12 months

- Advanced proficiency in spreadsheets and databases for data management and analysis
- Collaborative experience working with diverse, cross-functional teams
- Strong decision-making abilities in dynamic or uncertain environments
- Exceptional written and verbal communication skills
- Trusted to handle confidential information with professionalism and discretion
- Keen attention to detail while maintaining a strategic, big-picture perspective
- Highly organized, with the ability to manage multiple priorities and shifting deadlines
- Flexible and adaptable in adjusting workflows to meet changing needs

How to Apply: Please upload the following required materials within WOU application portal.

Applications missing any of the required documents will not move forward for consideration. Please include only the materials listed below:

1. WOU Employment Application form [available here](#) - unclassified/faculty
2. Cover Letter that outlines your qualifications and how they align with the position
3. Resume/CV
4. Complete and submit the Reference Check form, [available here](#) along with your application

Background/Education Check:

A criminal background check will be completed as a condition of employment. Education checks are processed for positions requiring a formal degree as a minimum requirement.

Benefits:

Western Oregon University offers an excellent benefits package for eligible employees which includes 95% premium paid healthcare, a generous retirement and vacation package, and reduced tuition rates for employee, spouse or dependent at any of the Oregon Public Universities. <http://www.wou.edu/hr/benefits/>

Equal Employment Opportunity:

Western Oregon University is an equal opportunity employer. We do not discriminate based on race, color, national origin, gender, gender identity, sexual orientation, age, disability, religion, veteran status, or any other characteristic protected by law. We embrace our differences, and know that our diverse team is a strength that drives our success.

Accommodation Requests:

Western Oregon University is committed to developing a barrier-free recruitment process and work environment. If you would like to request disability-related accommodation(s) to participate in a WOU activity or event, please complete the [online request form](#) at least three (3) business days in advance. If you have questions, contact Desiree Noah at noahd@wou.edu.

Veterans Preference

Applicants are eligible to use Veterans' Preference when applying with Western Oregon University in accordance with ORS 408.225, 408.230 and 408.235; and OAR 105-040-0010 and 105-040-0015. Preference will be given only if the applicant meets the minimum criteria of the position and electronically attach the required documentation at the time of application. For information regarding Veterans' Preference qualifications, visit <http://www.oregonjobs.org/DAS/STJOBS/vetpoints.shtml>

To stay informed about the progress of this search, we invite and encourage you to explore our career page at wou.edu/hr/employment/jobs/. Unfortunately, due to the volume, it is challenging for us to offer individual updates on the status of each application, and for that, we sincerely regret any inconvenience. We thank you for your patience and interest in employment at Western Oregon University.