



VITA Program Director

Recruitment #: S2526
Review Date: Immediate review | Closing on 6/9/25 at 5pm
Department: Business and Economics
Salary Rate: \$66,334 - \$78,040

About Western Oregon University:

Western Oregon University is a regional public, mid-sized university – committed to changing lives, strengthening communities and transforming our world. Located in Monmouth, the heart of Oregon's lush Willamette Valley, WOU is about 20 minutes from Salem, the state's capital and about 75 minutes from Portland, the state's cultural hub.

Western is one of Oregon's oldest public institutions of higher education and was incorporated into the state system as a teacher training institution in 1882. The university offers undergraduate and graduate degrees in arts and sciences, education and professional areas. It's known for small class sizes, a focus on sustainability and a diverse liberal arts education in a student-centered environment. Western is an emerging Hispanic Serving institution, with over 40% of undergraduates being students of color.

Position Summary:

The Volunteer Income Tax Assistance (VITA) Program Director at Western Oregon University (WOU) plays a central leadership role in managing, growing, and sustaining the university's VITA program. Reporting directly to the grant's Principal Investigator, this position oversees all operational aspects of the VITA site hosted at WOU, ensuring high-quality service delivery and alignment with funder expectations. Funded by the Oregon Department of Human Services, the WOU VITA Program provides free tax preparation services to low- and moderate-income individuals and families. The program also offers experiential learning opportunities for students and expands access to tax support services in underserved Oregon communities. The Program Director leads day-to-day operations, including volunteer recruitment, staff supervision, training, site logistics, and data reporting. The position also plays a strategic role in developing the program's future direction, cultivating partnerships, and improving infrastructure and service delivery.

[Click here](#) for the complete position description which includes knowledge areas and preferred qualifications.

Required Qualifications: Please ensure your application materials clearly demonstrate how you meet the following:

- Bachelor's degree in Accounting, Business, or Finance
- An active CPA license with a focus on Tax
- 3-5 years Governmental or nonprofit program management
 - Public Accounting, personal finance, or client services
 - Corporate Tax, accounting, or financial operations
 - Program or project leadership with fiscal oversight
 - Experience supervising teams across various settings (in-person, virtual, remote).
 - Budget management and operational adaptability.

- Strong written and verbal communication skills.
- Experience in community outreach.
- Proficiency with Microsoft Office and related productivity tools.
- 1-2 years experience coordinating with or working for the IRS or Oregon Department of Revenue
 - Experience with tax preparation and review using various tax softwares.
 - Proficiency in CRM systems
- Teamwork Skills: Demonstrates the ability to align individual responsibilities with group objectives, contributing to a supportive, collaborative, and mission-driven team environment.
- Problem-Solving Skills: Identifies barriers to success through research and analysis, and generates innovative solutions through critical thinking and collaborative brainstorming to achieve optimal outcomes.
- Communication Skills: Engages in active listening, considers diverse perspectives, and communicates ideas clearly and effectively across verbal, written, and non-verbal channels.
- Interpersonal Skills: Builds trust and rapport by fostering respectful, productive relationships and promoting positive interactions across all levels of the organization.

How to Apply: To apply for this position, please upload the following required materials within the application portal. Applications missing any of the required documents will not move forward for consideration. Please include only the materials listed below:

1. WOU Employment Application form [available here](#) - unclassified/faculty
2. Cover Letter that outlines your qualifications and how they align with the position
3. Resume/CV
4. Unofficial transcripts for your highest degree earned
5. Complete and submit the Reference Check form, [available here](#) along with your application

Background/Education Check:

A criminal background check will be completed as a condition of employment. Education checks are processed for positions requiring a formal degree as a minimum requirement.

Benefits:

Western Oregon University offers an excellent benefits package for eligible employees which includes 95% premium paid healthcare, a generous retirement and vacation package, and reduced tuition rates for employee, spouse or dependent at any of the Oregon Public Universities.

<http://www.wou.edu/hr/benefits/>

Equal Employment Opportunity:

Western Oregon University is an equal opportunity employer. We do not discriminate based on race, color, national origin, gender, gender identity, sexual orientation, age, disability, religion, veteran status, or any other characteristic protected by law. We embrace our differences, and know that our diverse team is a strength that drives our success.

Accommodation Requests:

Western Oregon University is committed to developing a barrier-free recruitment process and work environment. If you would like to request disability-related accommodation(s) to participate in a WOU activity or event, please complete the [online request form](#) at least three (3) business days in advance. If you have questions, contact Desiree Noah at noahd@wou.edu.

Veterans Preference

Applicants are eligible to use Veterans' Preference when applying with Western Oregon University in accordance with ORS 408.225, 408.230 and 408.235; and OAR 105-040-0010 and 105-040-0015. Preference will be given only if the applicant meets the minimum criteria of the position and electronically attach the required documentation at the time of application. For information regarding Veterans' Preference qualifications, visit <http://www.oregonjobs.org/DAS/STJOBS/vetpoints.shtml>

To stay informed about the progress of this search, we invite and encourage you to explore our career page at wou.edu/hr/employment/jobs/. Unfortunately, due to the volume, it is challenging for us to offer individual updates on the status of each application, and for that, we sincerely regret any inconvenience. We thank you for your patience and interest in employment at Western Oregon University.