

# Registrar Services Specialist (Office Specialist 2)

Recruitment #: S2521

Review Date: Immediate review | Open until filled

**Department:** Office of the Registrar

**Hourly Rate:** \$18.15 -\$26.97 [Salary Steps]

#### **About Western Oregon University:**

Western Oregon University is a regional public, mid-sized university – committed to changing lives, strengthening communities and transforming our world. Located in Monmouth, the heart of Oregon's lush Willamette Valley, WOU is about 20 minutes from Salem, the state's capital and about 75 minutes from Portland, the state's cultural hub.

Western is one of Oregon's oldest public institutions of higher education and was incorporated into the state system as a teacher training institution in 1882. The university offers undergraduate and graduate degrees in arts and sciences, education and professional areas. It's known for small class sizes, a focus on sustainability and a diverse liberal arts education in a student-centered environment. Western is an emerging Hispanic Serving institution, with over 40% of undergraduates being students of color.

## **Position Summary:**

The Registrar Services Specialist is a full-time, 12-month classified position in the Office of the Registrar at Western Oregon University. This role supports a wide range of critical functions, including customer service, data entry, procedural management, transfer articulation, and catalog/scheduling support. The position provides direct assistance to students in areas such as registration, general information, and access to student records. It also ensures the timely and accurate evaluation and entry of transfer credits to support student registration and progress toward graduation. Additionally, the Specialist contributes to effective course scheduling and catalog management through data entry, proofing, training, and communication. The ideal candidate is highly productive, detail-oriented, and skilled at managing multiple tasks efficiently.

<u>Click here</u> for the complete position description which includes knowledge areas and preferred qualifications.

**Required Qualifications:** Please ensure your application materials clearly demonstrate how you meet the following:

- High School Diploma or equivalent (GED)
- Two years of general clerical experience. One year of which included typing, word processing, or other experience generating documents; OR
- An Associate's degree in Office Occupations or Office Technology; OR
- Graduation from a private school of business with a Certificate in Office Occupations or Office Technology and one year of general clerical experience.
- Proficiency in Google Workspace, Microsoft Office Suite, and Adobe applications for document creation, collaboration, and presentation.

## **How to Apply:**

To apply for this position, please upload the following required materials within the application portal. Applications missing any of the required documents will not move forward for consideration. Please include only the materials listed below:

- 1. WOU Employment Application form <u>available here</u> classified/faculty
- 2. Cover Letter that outlines your qualifications and how they align with the position
- 3. Resume/CV
- 4. Unofficial transcripts for your highest degree earned
- 1. Complete and submit the Reference Check form, available here along with your application

## **Background/Education Check:**

A criminal background check will be completed as a condition of employment. Education checks are processed for positions requiring a formal degree as a minimum requirement.

#### **Benefits:**

Western Oregon University offers an excellent benefits package for eligible employees which includes 95% premium paid healthcare, a generous retirement and vacation package, and reduced tuition rates for employee, spouse or dependent at any of the Oregon Public Universities. http://www.wou.edu/hr/benefits/

# **Equal Employment Opportunity:**

Western Oregon University is an equal opportunity employer. We do not discriminate based on race, color, national origin, gender, gender identity, sexual orientation, age, disability, religion, veteran status, or any other characteristic protected by law. We embrace our differences, and know that our diverse team is a strength that drives our success.

#### **Accommodation Requests:**

Western Oregon University is committed to developing a barrier-free recruitment process and work environment. If you would like to request disability-related accommodation(s) to participate in a WOU activity or event, please complete the <u>online request form</u> at least three (3) business days in advance. If you have questions, contact Desiree Noah at noahd@wou.edu.

#### **Veterans Preference**

Applicants are eligible to use Veterans' Preference when applying with Western Oregon University in accordance with ORS 408.225, 408.230 and 408.235; and OAR 105-040-0010 and 105-040-0015. Preference will be given only if the applicant meets the minimum criteria of the position and electronically attach the required documentation at the time of application. For information regarding Veterans' Preference qualifications, visit <a href="http://www.oregonjobs.org/DAS/STJOBS/vetpoints.shtmlg">http://www.oregonjobs.org/DAS/STJOBS/vetpoints.shtmlg</a>

To stay informed about the progress of this search, we invite and encourage you to explore our career page at wou.edu/hr/employment/jobs/. Unfortunately, due to the volume, it is challenging for us



to offer individual updates on the status of each application, and for that, we sincerely regret any inconvenience. We thank you for your patience and interest in employment at Western Oregon University.

