

## **Error Messages when applying for Admissions and Registration**

### **Student Status Prohibits Registration**

Contact the Admissions office at [admissions@mail.wou.edu](mailto:admissions@mail.wou.edu). Provide them with your name, your V#, and a screenshot of the error message you received.

### **No Registration Time Ticket**

Contact the Registrar's office at [registrar@mail.wou.edu](mailto:registrar@mail.wou.edu) .

### **Registration Add Error – Duplicate Course**

If you are trying to register for two ED638 OR two ED805 courses in the same term, you will need to submit an [Override Request](#) to be able to register for the second class.

It may take a couple of days for an Override Request to be completed.

Once the request has been accepted by WOU, you will receive an email letting you know that you can now register for that requested course.

If you have questions about the Override process, please contact [partnerships@mail.wou.edu](mailto:partnerships@mail.wou.edu).